

Survey Results: Snow Valley Nordic Ski Club (2021/2022)

The following is a synthesis of the results for the SVNCS 2021/2022 survey. All figures and results are included in the appendix.

- 194 total responses
- Nearly half of all respondents have been a member for three years or fewer.
- 50% of respondent are between the age of 26 and 45
- 39.2% of members were introduced to SVNCS by a friend or family member.
- 32.3% of respondents are long-time Nordic skiers who moved to the region.
- What motivates respondents to come out to the Onion Lake Ski Trails:
 - Exercise (91.7%)
 - Spending time outside in winter (86.5%)
 - To ski/exercise with my dog in winter (45.8%)
 - Community (31.3%)
 - Activities for youth (20.8%)
- The biggest barriers to visiting the Onion Lake Ski Trails:
 - Road conditions (64%)
 - Snow conditions on the trails (30.6%)
 - Distance to the ski trails (28.5%)
 - Parking lot conditions (14.5%)
- 62.8% of respondents classify themselves as intermediate skiers
- 77.1% of respondents only classic or mostly classic
- Top five favorite trails of respondents:
 - Long dog (60.4%)
 - Beaver (47.1%)
 - Long Moose (39%)
 - Clearwater (38%)
 - Short Moose (32.1%)
- Roughly 100 respondents answered youth-specific questions:
 - Activities these families are most interested in:
 - Skills Development Program (Ages 4-9, our existing Bunnies and Jackrabbit program) (54.1%)
 - Track Attack (Ages 10-12) (23.5%)
 - Recreational/Non-competitive programs for kids (23.5%)
 - Competitive training/Junior racing (16.5%)
 - When asked if they would have interest in a mid-week, evening session for youth:
 - 62.6% said 'No'
- Ranking of Events/Activities that respondents would like to see more of at SVNCS:
 - Adult lessons – classic (38.5%)
 - Evening social events (34.5%)
 - Daytime weekend social events (29.1%)
 - Waxing clinics (28.4%)
 - Adult lessons – skate (25%)

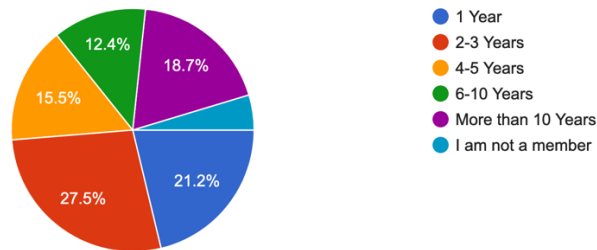
- 74.2% of respondents either have no experience with SVNCS races or don't enjoy racing and choose not to participate
- Types of races/events respondents would be interested in:
 - Social events (e.g., cook out, social ski) (54.7%)
 - Ski different trails challenge ("Grand Tour" event) (38.1%)
 - Skiathlon distance challenge (28.8%)
 - Weekly challenges (24.5%)
- The following are the top amenities/trail types used by respondents:
 - Dog trail (80.4%)
 - Lighted ski trails in the evenings (71.4%)
 - Non-lighted, non-dog ski trails (70.4%)
 - Moose Hut (36.5%)
 - Lodge Kitchen (25.4%)
- Types of trails respondents would like to see developed:
 - Nordic ski trails (skate or classic) (58.9%)
 - Dog trails (47.4%)
 - Nordic ski trails (narrow, classic only) (34.9%)
 - Snowshoe trails (9.1%)
- 50% of respondents feel that the lodge is 'Adequate (meets the needs of our club)'
- The top lodge amenities respondents would like to see added:
 - Indoor bathrooms (58.9%)
 - Additional seating (34.9%)
 - Larger kitchen facilities (22.6%)
 - Additional storage (19.9%)
 - Changing area (19.9%)
- Respondent use of the SVNCS trails/area in the off season:
 - 44% of respondents don't use the trails in the offseason
 - 39.7% use the trails monthly
 - 41.9% of respondents hike on the Clearwater Lakes trail in the off season
 - 24.7% of respondents hike on the SVNCS trails in the off season
- 63.9% of respondents have not volunteered for SVNCS.
- Top reasons for not volunteering:
 - I don't have the time (47.4%)
 - I volunteer elsewhere (30.9%)
 - I just want to ski (27.6%)
 - I don't know what needs to be done (20.4%)
 - I've never been asked (9.9%)
- Ways in which respondents would most like to volunteer:
 - Rental shed attendant (25.3%)
 - Snowflake Café cook (24%)
 - Ticker checker (21.3%)
 - Moose Hut coordinator (18.7%)
- 50% of respondents would rather give an additional donation or pay an additional fee and not be called upon to volunteer.

- Respondents completed numerous open-ended comments. Please see the end of the appendix for these. Most of these comments, suggestions and ideas relate to:
 - Thank you to all the volunteers and compliments
 - Dog trail related comments
 - Grooming related comments

Appendix:

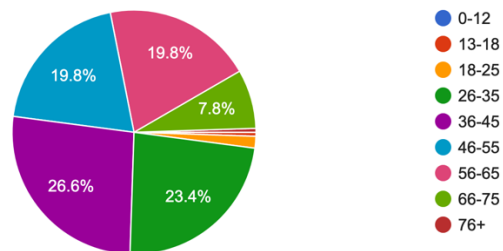
For how many years have you been a member of the Snow Valley Nordic Ski Club (SVNSC)?

193 responses



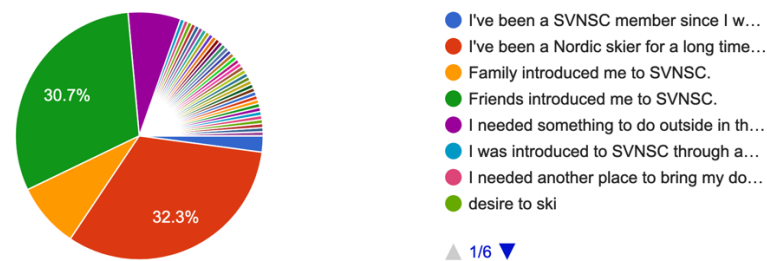
Please select your age category.

192 responses



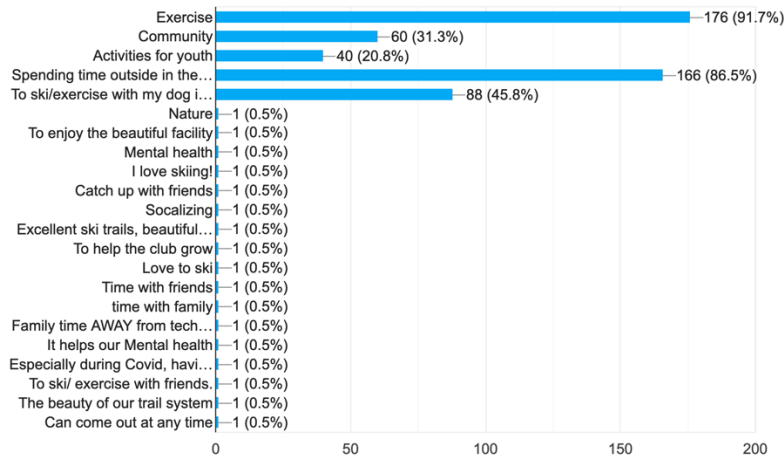
What first brought you to SVNSC?

189 responses



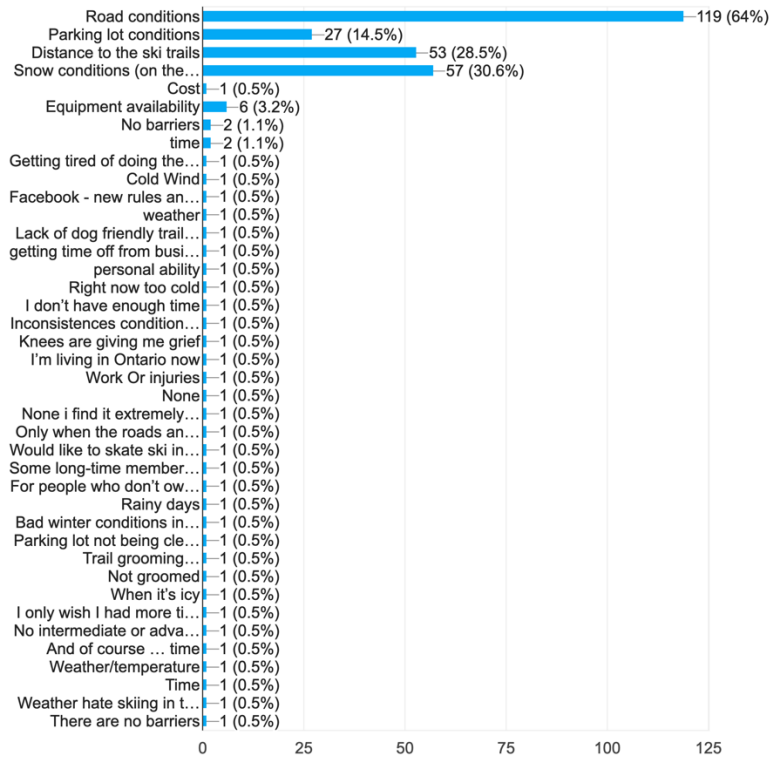
What is it that motivates you to come out to the Onion Lake Trails? (check all that apply)

192 responses



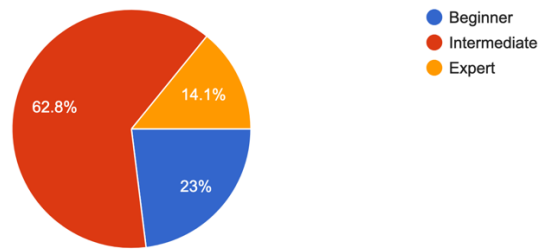
What are the biggest barriers to visiting the Onion Lake Trails? (choose all that apply)

186 responses



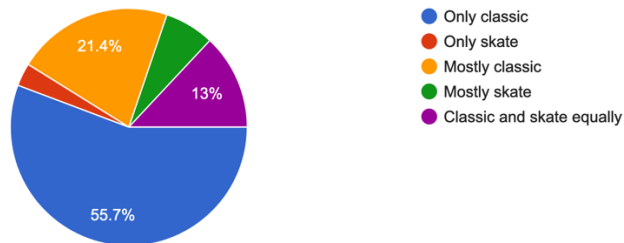
What level of skier are you?

191 responses



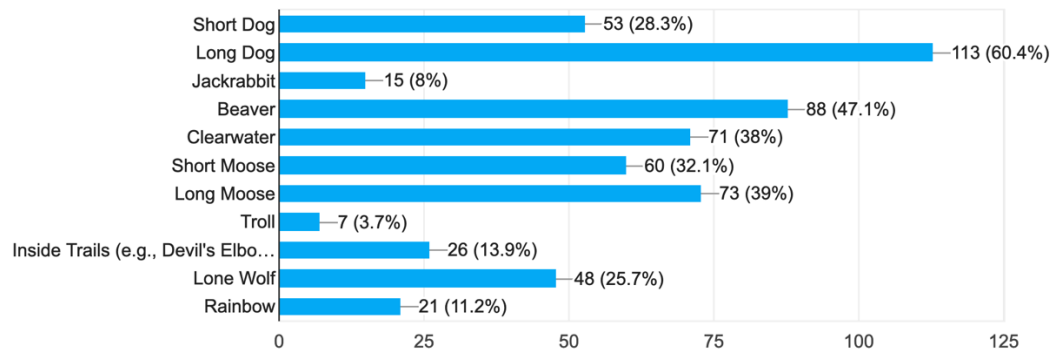
When I ski I ...

192 responses



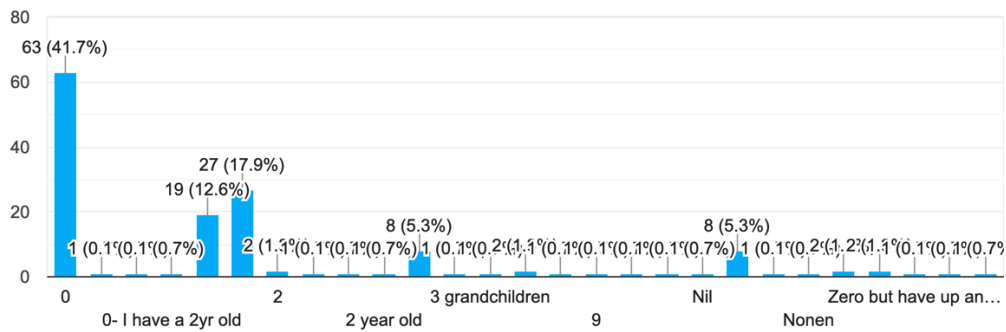
Which are your favorite ski trails? (please select your top three)

187 responses



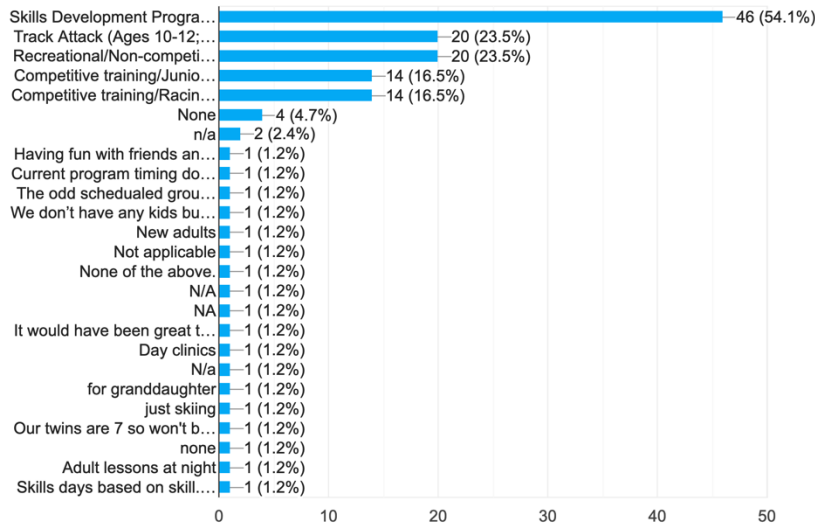
How many youth (Ages 4-18) are in your family?

151 responses



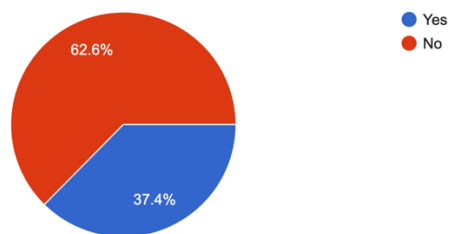
Which youth activities/events are you and your family most interested in? (select all that apply)

85 responses



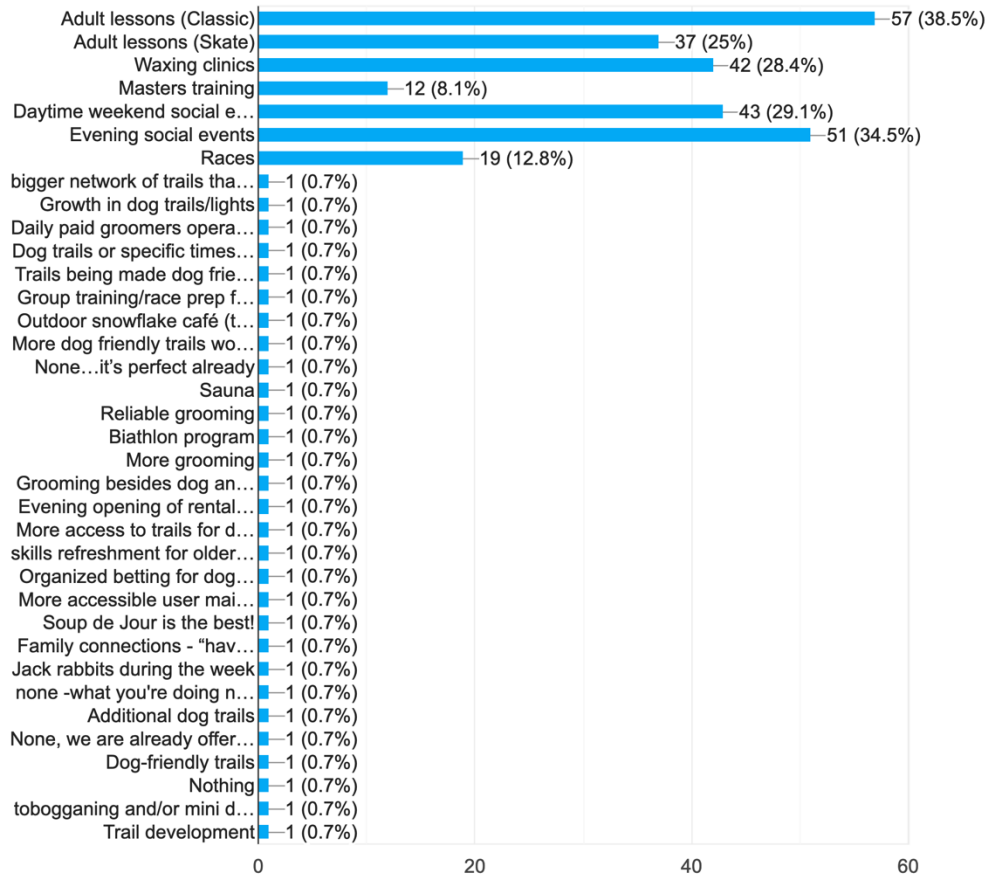
Would you be interested in an additional, mid-week (e.g., Thursday evenings) Jackrabbit/Track Attack/Teen Ski session?

107 responses



Which of the following would you like to see more of, or see developed at the SVNCS? (select all that apply)

148 responses



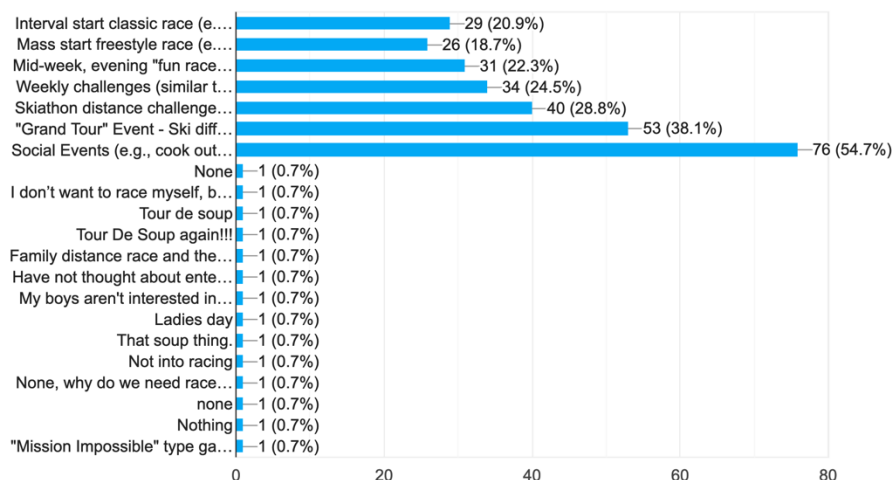
Which of the following statements best fits your experience with SVNCS races? We typically offer two races each season: 1) the Snow Valley Open - ...ic or skate) race (distances between 1 and 30km).

186 responses



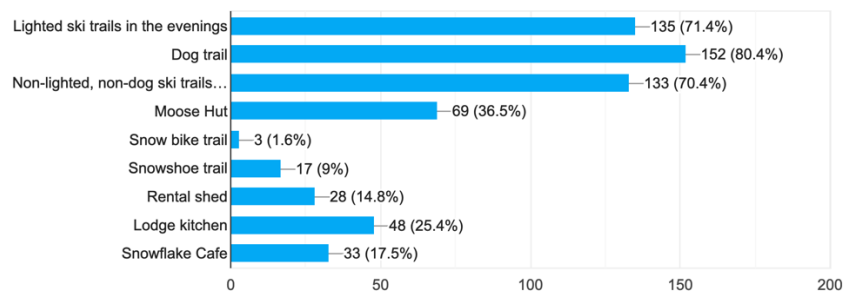
Which of the following types of races/events would you enjoy participating in? (select all that apply)

139 responses



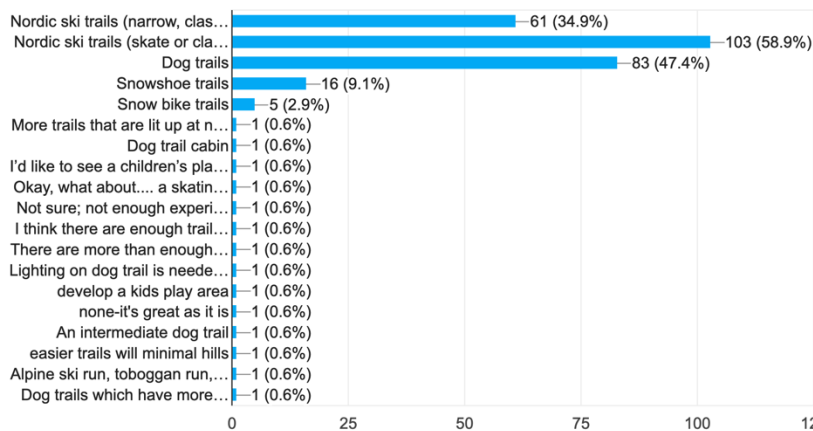
I make use of the following trails and facilities at SVNCS. (select all that apply)

189 responses



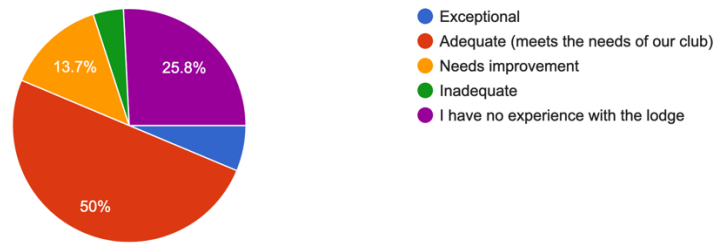
What types of trails would you like to see developed if there was to be an expansion?

175 responses



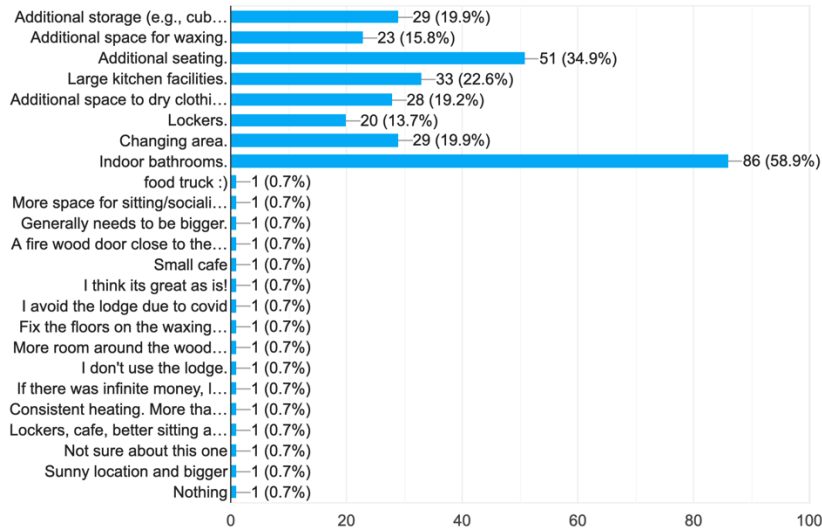
The lodge at the ski trails is . . .

190 responses



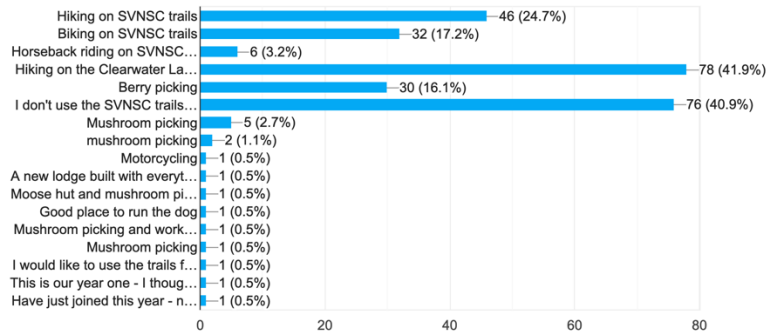
Which of the following lodge amenities would you like to see added or expanded? (please select all that apply; answer as if there were no COVID limitations)

146 responses



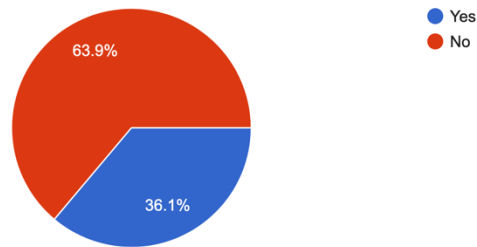
How do you use the SVNCS trails in the summer/off-season months? (check all that apply)

186 responses



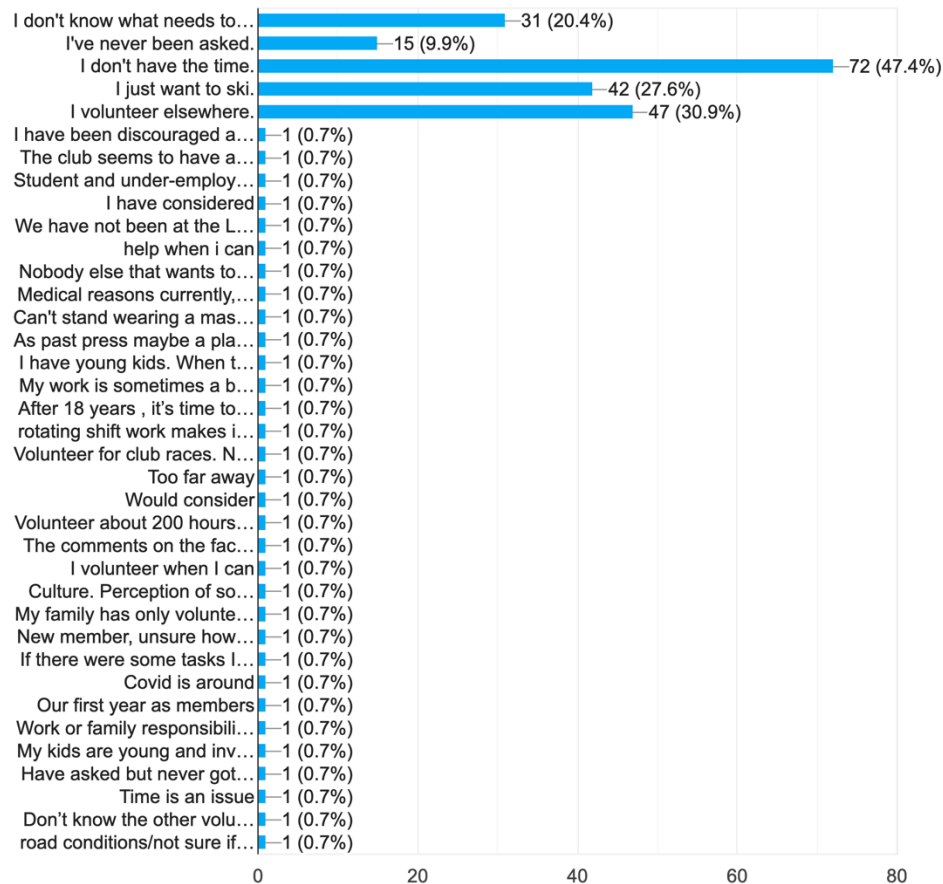
Have you volunteered for SVNCS? (as a groomer, coach, instructor, rentals, Snowflake Cafe host/cook . . .)

191 responses



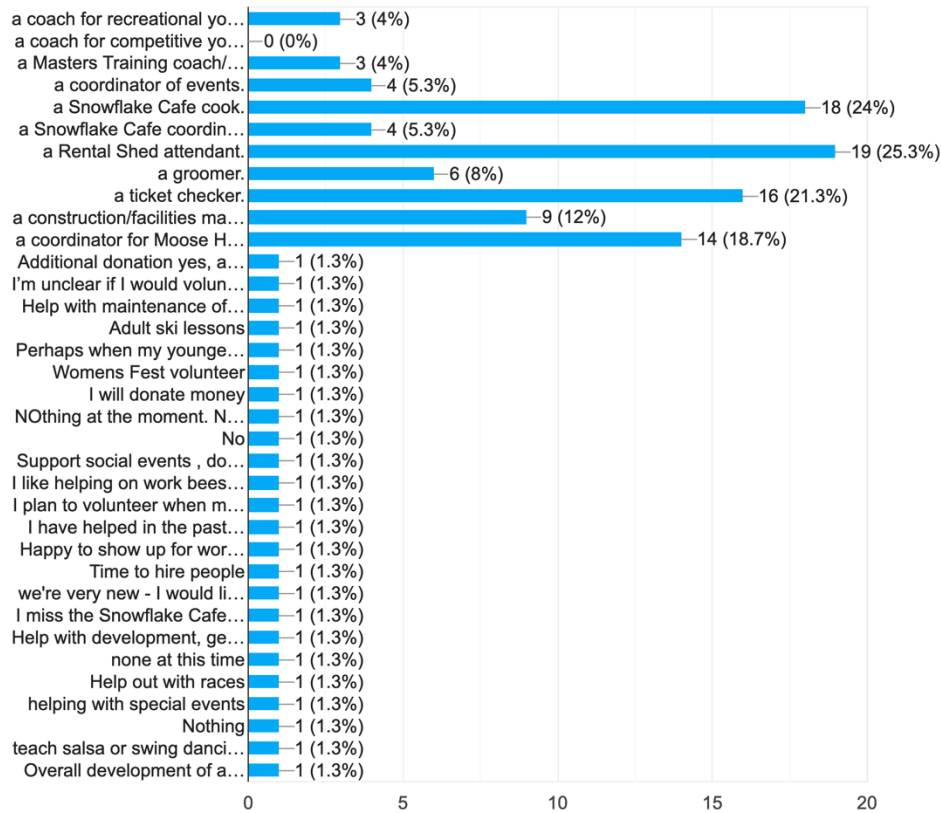
Which of the following prohibit you from volunteering for SVNCS? (select all that apply)

152 responses



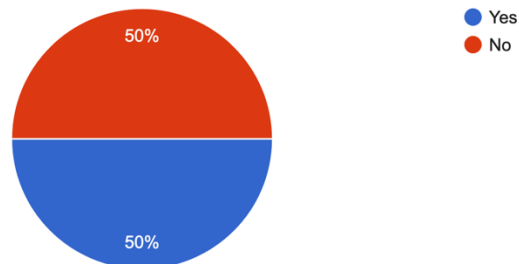
I don't volunteer at the moment but would love to contribute to the SVNCS community as ...
(select all that apply)

75 responses



I would rather make an additional donation or pay an additional fee to SVNCS and not be called upon to volunteer.

160 responses



What have you seen or been a part of at other clubs that you would like to see brought to SVNCS?

Biathlon

Allowing dogs on trails just before grooming. Having set times that dogs have access to all trails.

Paid groomers.

I would like to see a clear social media strategy with open and kind communication. This is volunteer based organization nonetheless there are so many new members (myself included) that the questions could be replied to by one user/admin to avoid many people responding to the same questions and becoming frustrated and lashing out. This is still new for a lot of people. There is no place for personal comments, feelings and public scolding. It's a community space and should be a safe space.

Reliable grooming (knowing that the trails will be groomed for skate and classic every day with trained/paid groomers). This is the biggest difference between SVNCS and other nordic facilities I have been a part of over the years (in Thunder Bay, Smithers, Whitehorse, Comox Valley, Vancouver and Whistler), and I wonder if there are grants/sponsorship opportunities available to these other clubs that has enabled them to have daily grooming (on large networks of trails), or if there is another reason behind it. I would pay more for my membership to guarantee that I would have excellent grooming...in fact that is exactly what I am paying for.

Paid daily grooming would bring this club to the next level. I also would love to see flat or beginner NON doggie loops like Smithers has.

Inclusivity

I would like to see Wild bike partner and offer fat bike rentals on site

I like what's going on at the club and don't have a lot to compare it to. It's such a great experience run by hard working volunteers.

I like the extra storage places that BV nordics has - I would pay for a locker to store my skis at the club because then I could take more people in my car - save on gas. (Back seat is down to put gear in. I think having lockers would be another good way to have \$\$ coming in.

Was really disappointed when we moved here that there aren't any ski teams for teens. We came from a much smaller community which had sent athletes to both the provincial and national teams.

I understand that the Smithers club has a paid employee responsible for the grooming. I think that all the volunteers and executive members are doing a stellar job to keep this club running. However, to prevent volunteers burnout and since the membership of the club has increased

noticeably, it might help to hire a permanent person to be responsible for the grooming. I certainly would not mind an increase in my season's pass fee to facilitate this.
Better lodge, more consistent grooming

i'm actually really happy and impressed with the SVNCS, it's chill and friendly and beautiful

Paid staff- to check everyone for passes

Santa ski!

this Club 'ROCKS'

More 'off piste' minor trails.....backcountry ish...like lone wolf ish...maybe down to Onion lake or the like...doesn't need grooming in winter but cleared path...like snow show trail but for skiing 😊

sorry, I am new so can't contribute at this time

Maybe fundraiser events to raise more money for capacity and infrastructure upgrades

Races with medals 3 deep...for all ages.....skate /classic relay race

Proper groomer report. Set days and times for grooming out side of snow events

Indoor bathrooms!

Reduced membership costs/perks for volunteers

Youth race program. Masters training group.

More reliable grooming - knowing that if I go out to ski on a saturday or sunday, trails will be groomed (conditions permitting) I know many other clubs have a paid groomer and there are certain times when you know that trails will be groomed (weekends and possibly one or two days during the week). There are many days that I would love to get out skiing, but lack of grooming prevents me from going. Consider planning to groom most trails during peak usage periods (weekends and holidays) and fewer trails during lower usage periods (weekends), conditions permitting (no point in grooming right before or during a snowstorm). Re-groom trails every few days even if it hasn't snowed.

I honestly am not sure. I think the volunteers put so much work into everything and I am so impressed especially through covid I just feel blessed that we can still ski

Scheduled grooming

Lodge improvement. Cafe. Parking lot pliéing to be more open in snowfall

More reliable grooming - hire a paid groomer.

Annual new years lantern ski

No previous ski club experience, so cannot comment.

More dog trails and increased consistency and variety in grooming

More development in the dog trails, more km of dog allowed trails.

Grooming is an important factor in cross country skiing. I like to skate ski and trails need to be groomed. I have a 40 minute drive to the trails and don't want to arrive at the trails to only see that the dog has been groomed. I like to ski in the daytime so grooming would have to be done in the morning. It would be nice to know that if I drive out there something was groomed that morning. I appreciate the work of the volunteer groomers, it is a big job! Would it be possible to pay a groomer to be out there to groom first thing in the morning for a few hours? Of course all this would depend on what's happening with the weather. The grooming app has been very helpful but again it is difficult to plan a ski when I'm not sure if there will be a groomer out there. I skied at Burns lake and at 9:00am there was a groomer report of all the trails that had been groomed that morning, it was during the week, conditions were very icy around town and I wasn't going to ski but after seeing the reports I went skiing and the conditions were fabulous. I don't think that all trails have to be groomed all the time, there are beautiful trails at onion lake and it would be nice to have a selection groomed. Shames Mountain is closed on Tuesday and Wednesday for January and February, maybe those days could be priority days for midweek grooming. Again I appreciate all the work that the volunteers do for the club, all jobs are important. We are very fortunate to have such lovely trails!

More fun events, less races. Poker events, etc

Another hut for warming, lunch, breaks on the trails. More robust season passes, I find these ones easily break/tear

Don't know anything about other clubs.

Patrol during weekends....if possible

Warmer, more spacious lodge.

Better lodge, more predictable grooming soon after snowfall and before 9am. Respect for the skate lane (no snowmobiling over it).

No answer

I do enjoy what is there.

Snow shoe trails

Reasonably priced loaner pulks for baby members that can be used beyond rental shed hours (ie club <https://www.xcskiwhitehorse.ca/baby-pulk-rental>) if there is enough interest for it to be worthwhile for the club. User maintained indoor waxing area with irons and a shop vac or at least some brooms... bonus for a big speaker! (I know I have put this on the survey a couple of times already... because I would love to see it happen!)... Even just a covered area with some plugs and irons and benches a tiny step up from the current setup would be great,. (Also haven't really looked at what there is this year so maybe it is already improved!)

A larger more up to date lodge.

Curling club hired a person to look after the ice, maybe time for hiring personnel to look after trails and lighten the load off Dean

No pets please. I'm older and if I get knocked down or see dogs running at me it gives me anxiety. The only trail I can use has dogs.

Paid groomer so that grooming is done every morning.

I love our club and proud of all that it offers. Meets my needs at this point.

A formal Ski SKool program with paid instructors, Formal masters ski training, Paid head coach

Ski patrol/safety

Group skis/training for adults and their dogs

Biathlon

I love the idea of building community and connections now that so many new people have joined. Having social events like a cookout/fire etc is a great way to facilitate connections (speaking as if there are no covid restrictions)

Inside washrooms/outside washrooms along the trail

Paid groomer

More group ski events (Tuesday night group ski,m or something like that to meet more people or learn more)

Sale of equipment and clothing on site. Credit card payments for passes, rentals, etc.

More lit trails - love them

Better route signage...possibly trail signs in Tsimshian and English

Wine tasting event (I went to one in Prince George, lots of fun)

Please include any final comments or suggestions to make our Nordic ski club even better!

103 responses

It would be interested to have activity trackers (remote sensing boxes often used to measure traffic flows) along the entrance to the major trails to see what trails are being used most often.

Not everyone is a techy. To much phone app pushing and online signing up.

Someone mentioned a doggy sub committee on Facebook - great idea. As it's clear it's not a priority for all but many. Lighted dog trail. If no improvements or growth to the dog trails a reduced rate pass - for me i go and have invested in equipment to take my dog as an activity to do together in the winter. I make the choice to ski with my dog and therefore miss out on everything else. In the future that may influence me to not purchase a pass and just do a day pass.

I would pay more for a pass if there where opportunities for growth in trails, infrastructure. Night rentals in the evening once a month. 1 Social media person with admin status.

Expansion of the dog trails would be great (on the North Side of the logging road) as I often end up skiing the Long Dog (45 min), and then putting my dog in the car so I can go ski another trail or two on the other side. I worry that she gets cold and scared in the car during this time and it makes me feel rushed to finish skiing, or feel like I need to leave her at home entirely to avoid this.

the club is great and I plan to volunteer at SVNCS in the coming years

It is great that we are having some good snow years for the trails!!!

Biathlon training and area incorporated into the trails

The club is amazing and I'm really happy with all of the current programming and events. My concern is that these programs and events, as well as all of the maintenance, etc., depend on a lot of work by a small core of volunteers. We need to bring in more volunteers as regular members of the club, and for those people who truly don't want to volunteer we should enforce the payment of a surcharge. I've talked to a few friends who ski a lot and they have been honest with me that they don't even want to take 5- 10 minutes to stock wood, sweep, shovel snow, etc. when they visit. They just want to show up and ski and go home. It's not fair to the families who are doing all of the work that we subsidize people who have no intention of even giving 10 minutes a year.

We are so grateful for the volunteers of SVNCS. The last 2 years have been amazing and offered a new lease on winter recreation and exercise. We are so lucky and the work put in does NOT go unnoticed or unappreciated.

Volunteer model seems to not work for the size of the club. I have heard a lot of resent for people skiing and not volunteering on the trails. It doesn't make for a nice ski when everyone complains about there not being enough volunteers. The club should charge a little more and hire someone to coordinate volunteers or act as a caretaker.

If possible, I think the skiers with dogs would benefit from being able to access the lit track on select days of the week.

I'm very happy with how it is now and don't have any wish lists. It's a great facility and volunteers do a great job. Thank you.

Please don't open up other trails to dogs. It is great to have the dog trail for them. No more!

You did not mention tour de soup in the questionnaire - my favorite day!! If we expand our facilities (and even now) I think having an on-site trailer for a caretaker is a not a bad idea. The question about our facilities- I think we have adequate space - thankfully in covid people are just coming to ski and leave but I wonder if we have to do something for the future. I really do enjoy hanging out in the lodge and seeing people. On snowflake cafe Saturdays, its pretty busy in the lodge and barely elbow room. Having said that, though, I am not sure expanding our facility for only 5 hours on ONE day is the best move economically - theres got to be more driving the expansion. I also worry about our volunteer time getting stretched -

Paid manager, paid groomer, caretaker

I think the club has enough members now that We would benefit from more structured grooming schedule. Instead of waiting for it to stop snowing, prioritize having trails mostly groomed by Saturday and Sunday morning and over holidays when most people come to ski. I understand groomers are volunteers, but maybe if it was more structured time slots groomers would sign up for specific time, then trails could be more "skier ready" for peak times.

Love this trail network and all the work of everyone involved!

Onion Lake is fantastic, but I've wished there was a way to coordinate with the golf course to put trails in over the winter out there. In Saskatoon, golf courses would become XC ski trails in the winter. The "lodge" facilities would be great. The access would be easier (for Terrace folk, at least). I completely appreciate the numerous limitations to this idea, but I thought I would put it out there anyways. Thanks for all you do!!

More grooming required

Love it so far. We come with our family and love the time with our grandkids.

Thank you!

Good trail signage with "you are here" maps

Would love to see another Moose Hut...overnight skis/ stays are amazing but it is getting so hard to get a time in the hut!

Thank you to all the key people who volunteer!

We just absolutely love the community and our kids feel so encouraged and supported to do their best out there on the trails. We love having options for being outside in the winter, and love the events and social side of the club as well as the health benefits.

Thank you so much for all that you do! I'm not very handy but I'm good at general admin, communications and event planning stuff. Would be happy to volunteer to coordinate things as needed. My email is: golnoosh.namazi@gmail.com

So Thankful for the club now as is. So many happy volunteers make it great. No cranky volunteers yet.

I'm a very new member. I've skied occasionally in the past but never as a member. I'm not sure I'll make it out enough to pay for the pass as I ski out in New Remo a lot, where I live. I figured it would be a good donation in any case. I love the ski club and the healthy opportunities it offers for our communities. Thanks to all the great volunteers!

I would like to have more trails without large hills.

Amazing faculties, amazing people! Thanks for everything you do!

Just thanks! The cost is affordable and the skiing very enjoyable.

Don't get too hung up on rules. Honor your volunteers. Work with other clubs and mmc. I think that the club has done such a great job. And it would be so wonderful to see the trails and Clubs expand with the growing interests and population in the region. I don't even know who the volunteers are. And that kinda makes me sad. I really only ski the dog loop because I need to exercise my dog as well as myself and my kids. So I really don't know what the other trails are like. But I do enjoy the dog trail and have for years. I think there's a huge amount of potential with SVNCS and it would be wonderful for members to be in the "know" of what plans are and where help is needed as well as places and times for meetings. With the massive growth in member ships i would guess that there is a lot more keen and resourceful people who would bring skills and ideas to the table.

I think the Nordic club is doing a great job. My one comment would be in relation to the ticket sales. I find the information on the website confusing about how to become a member. It is inconvenient to have cash to purchase a day ticket. It would be ideal if there was an online ticket purchase system and more clear information about season pass purchase.

Just want to thanks to the exec and all the volunteers for keeping things going and doing such a great job (despite some of the heat you take on the Facebook page). Your work is appreciated!!

I love our little ski club so much!!

I really hope that our online community, especially our facebook group, can remain a welcoming and inclusive place. In-person at the trails, I find our community is so welcoming! Hopefully we can maintain that online.

Less grooming of the dog trail and more grooming of other trails. I know many members really enjoy the dog trail, but I personally find it to be very boring. It is disappointing when it is the only trail that is groomed on a weekend afternoon. I end up opting to travel to other xc ski areas to get my xc ski fix since I know the grooming is more likely to be enjoyable for skate skiing. I would rather not have to travel for this. I appreciate all of the volunteer time and effort that goes into grooming and that weather conditions here (rain, freeze/thaw cycles, heavy snow) make for less than optimal xc ski conditions when compared to other areas, but just wanted to include grooming as my top suggestion for improvement. I also like the nordic pulse website for being able to see current grooming conditions.

The volunteers of this club do a fantastic job providing a top notch facility. I'm so thankful for the dog trail and that I'm able to have a space to exercise myself and my dog! I hope that the dog trail continues in the future, I think it is a great asset for the ski community!

I have a really good idea of the amount of time that the volunteers spend there so if people can make an effort to help even in a small part it will really benefit the club which is a super place for the whole family especially in these trying times Go out and enjoy

I have seen lots of comments regarding additions to the dog trail..thats great for that to happen but please if possible keep the k9s on the other side from the stadium as I am nervous around them.

Thank you all for making the ski season so great!

Such a great facility run by such a wonderful, dedicated group of volunteers! Signage in the parking lot stating that dogs must be on leash until on the trail would be super helpful! Many people are not aware of this and signs would definitely help! We are so lucky that we are able to bring our dogs!

I love the facility, and sense Of community!

Thank you so much . We look forward to years of skiing !!!!

I think we have great trails but should look at building a nicer lodge with more to offer to match some of the other clubs in the area. It would also be nice to have a biathlon range.

There are some grooming issues that have been happening over the past few years. There used to be two classic tracks, one on either side of the trails and now there is often only one or none. This is a problem especially for hills, and now the trails are busier than ever so it's a safety issue. Also the classic tracks are too close to the outer edge of the trail and so poling on the outside is a problem. Also this renders the tracks unstable, especially in the spring. This was so bad last year that I had to crash coming down a hill to avoid ending up in the forest. I appreciate that our groomers are volunteers but this is a significant safety issue.

I do NOT think we need more dog trails we have a husky and love the dog trail. We also feel it is sufficient and enjoy skiing without dogs. I would be very turned off if dogs were allowed on the

other trails. I also wanted to say I think you guys are doing an amazing job! And as my children get more independent I'm looking forward to volunteering more. I love the community and the trails

Fantastic club.

Prioritize grooming of trails other than the dog trail. Please continue to groom the bonsai hill (not just the bypass). Thank you for all the hard work of the volunteers.

Love this year's nordic pulse update and the increased hard work to make the trails epic

Volunteers and executive are doing a great job.

The volunteers that run SVNCS are amazing, and I am truly thankful for them!

Growing pains-going to need a bigger parking lot

The behaviour of people on the Facebook group is horrific - all people, executives and members. This is not a safe space to engage in conversation or to ask reasonable questions. I would leave the group if I didn't rely on it for condition updates. Put in some community standards and shut off commenting when the conversation is no longer productive and it's a drama fest.

Could we move one microwave to the other part of the lodge so you can warm up soup but not walk past everybody? I wonder if we can also do some free tickets/free rental through the public library, as a one time only, to help encourage new members of the public. Overall we quite enjoy the facilities and the positive energy of this club.

You guys do a great job!

The club doesn't seem very welcoming to new members, the club takes great care of the trails, but does not seem open to new suggestions from people with experience but who have moved from other regions. This makes me not want to get involved when new ideas get shut down with rude retorts. Thanks for hearing me out.

love our club and it's committed volunteers ... Great Survey !

I was sad to see that the Bonzai hill was not groomed when I skied the long moose before xmas, would it be nice to groom both the new trail and the Bonzai hill.

Aggressive ticket checkers need to improve their social skills and be more friendly and mellow. I really appreciate having separation of the dog and non-dog trails. I don't use the dog trails much as it gets worn quickly and not infrequently has dog waste left behind, which is too bad.

Hoping it stays that way.

I would love to see a second Moose Hut build as ours fills up too fast as it is now open to non-members.

I think an option to have a dog pass that is different from a regular membership at a discounted rate. There are so many rules about dogs and where they can be it's hard to take advantage of what the club has to offer since I'm limited to one section of the trails. Or if there isn't an option of a dog pass adding additional trails or lights for a night ski on the doggy side would be great. It is challenging when you find an activity in the winter you can do with your furry friends but I've already been out 6 times and it's already getting boring doing the same loop and I would feel guilty about leaving my dog behind and doing a different trail, knowing how much she loves going out but we are limited to the same loop. But part of the attraction to the onion lake trails is that I can get out with my dog. We would probably spend more time out there and use amenities.

Like most clubs, we need to keep expanding our volunteer base. We also need to have a much more vigorous outreach to classrooms and people who don't normally use the facilities like older people, poorer people and especially Indigenous people.

Lessons and rentals have been the key to our growth. I think they have to stay at our core.

We love the dog trails and exercising with our dogs, would love to see the dog trails expanded if there is enough interest. They certainly seem like a very busy trail for kids, and those without dogs as well.

I really appreciate that there is a separate area for people with their dogs. We were members our first year here, but now with covid we haven't been members. Perhaps as our kids grow we hope to get out more often.

The dog trails are seeing exceptional increases in use. I do not support use of other trails by dogs. Doing so would really decrease the quality of the skiing for classic but especially for skate and it would be a disaster for kids afraid of dogs. Most new skiers wouldn't notice the difference in ski quality as they are primarily walking on skis when on the dog trail. I believe there will be a change in demographics over the next few years and demand for moderate trails free of dogs will increase.

Please stick to your guns and keep dogs on very specific trail/trails

Thanks for all your time and energy in making the club run. We all appreciate your passion.

Every one does amazing with their making people feel welcome.

If we could groom the dog trails more frequently and be able to book the moose hut during summer months

So I'm enjoying the amenities. I am volunteering at the rental shed which is helping to meet new people to ski with

The trails have been amazing this year, THANK YOU!!!

Time to hire

Would be great to have paid groomers that went out every morning or a blended system with volunteers during the week or big snow events. It is disappointing if you can only get out on the weekends but have to wait until the end of the day for any grooming to be done. Would be willing to pay a little more to have grooming done first thing in the morning.

So grateful to all who contribute to our club. We have something really fantastic here and I think that the pace that we grow and expand needs to continue to take into consideration the body of volunteers we have. Many members will want to improve and expand but are not there when the heavy lifting needs to be done, leaving it to the fall on the backs of those already stretched to the max.

We're excited but I'm shy and my kids are shy!

I would like to see the kids ski club expanded. It filled so quickly I have never had a chance to enroll my child. Sunday afternoon would be perfect. It would increase numbers and would open up more families to volunteer. Currently We use the club for recreation only. Not for lack of trying.

Thank you for all the hard work to make this magic happen.

Better security and introducing debit/credit onsite

we're just getting started at the club. Love everything about the trails so far.

Love the club so far as a new member! I really like how there is a separate dog trail instead of allowing them on all trails.

Why not groom both the Bonsai & the Bonsai detour? Just put up some signage indicating one is a black diamond/expert and the other is a green circle/easy. That way people have a choice and know which way to go if they aren't comfortable doing steep hills. We have the trail, let's use it!

Have been afraid to ask questions on the FB group because of all the negative and cruel responses to other questions. Would like to be involved, but do not want to get attacked for asking. Can't seem to find the info on how to attend meetings and start volunteering on the website. It would be nice if it was a bit more welcoming to new members and maybe open to ideas to improve the club. Some of them sound pretty good and I don't know why people are being so mean to each other.

Congratulations to all the volunteers! Your efforts do not go unnoticed!

Organized weekly group night ski is or adult lessons

I think the club should consider hiring a permanent groomer. The club is growing very quickly and it doesn't make sense to rely only on volunteers

Thanks for all volunteers putting so much effort into making this happen

I love SVNCS and am so thankful to all the hardworking volunteers!

More Snow

Thanks to all the volunteers who do so much for the trails and for being so willing to answer questions and support new users! And for doing an exceptional job this year with the wild weather and the crazy snow and rain situations

I really appreciate everything you do

Incredible skiing community with amazing potential at the site to develop further attractions. I feel limiting to Nordic skiing and snowshoeing is missing potential. Also, consider getting an electric snowmobile <https://taigamotors.ca/snowmobiles/> It's much quieter and less polluting.

Please no dogs. Period. I know it's not popular opinion but my little kids and I ski and they are afraid of dogs in general. I won't take them on the "dog trail" even though that's the most appropriate for my 4 year old because he's terrified of seeing a dog. It is the only semi beginner trail and you just never know what you'll see on there. And I can't picture him falling and potentially getting a face full of germs from dog poop even if it's been scooped. (It's never fully clean). He also likes to eat snow. Just my thoughts sorry!

Partly because of the forestry thinning, and partly because the dog trails are heavily used by beginners, there should be more cross trails..it would allow multiple options for skiers, without incurring much cost for development or track setting. Some trails could be classic only, as to allow track set with the smaller equipment. Canyon Creek in Smithers is a good example of an outside loop with multiple cross-trails.